

CHRISTOPHER HINDS

Profile

I am a passionate hardworking individual. I work well in a team role and equally on my own, I'm happy to put in the extra work to get the job done. Always ready to learn new techniques and apply wherever possible. I also enjoy working in a customer facing role where I can help people with any problems that they may have.

Education

ITIL Foundation 2011, V3 Passed the ITIL Foundation Course	2014
Cisco CCNA Passed CISCO CCNA Level 1, 86%	2013
Bournemouth University 4 th Year – Computer Networks BSc (Hons) - Advanced Networks - Networks Configuration Management - Management in Computing	2014 – Present
Bournemouth University 2 nd Year – Networks Systems Management BSc (Hons) - Data Management - Ethical Hacking & Counter Measures - Integrating Team Projects - Networks & Security - Systems Design - Web Development & E-Business	2012 – 2013, 2:1
Bournemouth University 1 st Year - Computing BSc (Hons)	2011 – 2012, First Class Honours.
Windsor Boy's School, A-Level - Advanced GCE IT - BTEC Business	2009 – 2011 A, B B (Merit)
Windsor Boy's School, GCSE - 8 GCSE's (Inc. Maths and English)	2007 – 2009 A* - C
Driving License Full clean driving license	2010 - Present

Contact Details

Address:	Flat 8 41-43, Firs Glen Road, Bournemouth, Dorset, BH9 1NB
Mobile:	+447747704604
Email:	chinds@outlook.com
Website:	www.chris-hinds.uk

Technical Skills

Languages

Proficient in: HTML, HTML5, CSS, CSS3, SQL.

Familiar with: PHP, C#, JavaScript, jQuery

Software & Technologies

Databases: Oracle, MySQL, Microsoft Access.

Platforms: Microsoft Windows XP, Vista, 7, 8/8.1 and 10, Windows Server 2008/2012, Mac OSX

Other: Adobe

Photoshop/Fireworks/Flash/Illustrator, Microsoft Expression Blend, Eclipse IDE, Sony Vegas Pro

CMS: WordPress, Joomla, Magento, Shopify

Team Work/Personal Skills

Simulated five day event at the end of the first year, my team created a system for a property development company. This was 'assessed' by visiting companies such as IBM and various local organisations. My team received a First (84%)

While on placement I worked within the desktop support/helpdesk teams working on solving current IT problems together, alongside individual projects such and building the new network based windows deployment system and managing 600+ Sophos endpoints with the Sophos enterprise server.

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Employment

National Oceanography Centre **2013 – 2014**

Desktop Support Analyst – Placement Student

- Management & Installation of supported OS's
- Maintenance of site wide software
- Managing Windows Deployment Services
- Weekly IT Helpdesk sessions
- Research and Development of IT projects
- Management of 600+ Sophos Endpoints
- Management and Deployment of NOVELL systems client

Care Computers **July 2008**

Assistant / Work experience

- Explaining technical problems in a non-technical language
- General repair on Laptops and Desktops, both Mac & Windows
- Performing computer upgrades
- Installing Network printers, Server hardware, VOIP phones and Desktop PC's
- Completing remote server backups

Scott's Fish & Chips **2008 – 2011**

General Assistant / Assistant Manager

- Managing staff, key holding, cash handling.

Volunteering

PAL Leader **Sept 2012 – Present**

Peer Assisted Learning leader at Bournemouth University

IT Services Technician **Sept 2012 – Present**

Bournemouth University

- Helping out with the windows 7 deployment process
- Running laptop support sessions

References

Dr Andrew Main **Bournemouth University**

email: amain@bournemouth.ac.uk

David Bucke **National Oceanography Centre**

email: dxb@noc.ac.uk

Achievements

I have a keen interest in web design/development and it has been an aspiration to create my own business building and developing websites. I have taken it upon myself to accomplish this goal while studying for my degree. I am currently building up a portfolio of work and in the process of setting up my business.

I have learnt many new skills during this period such as time management, learning to work under pressure and working to deadlines whilst client requirements may constantly change. By meeting new clients I have improved my people skills and professional attitude.

Some of my clients

James Wilson:

www.jameswilsonengravers.com

Scott's Fish & Chips:

www.scottsfishandchips.com

Made Lovingly Made:

www.madelovinglymade.com

My personal profile:

www.pixel-fx.co.uk

Interests and Hobbies

I am a member of the IT Ambassadors within university; we work avidly with the IT Services department and are often a key presence at university open days and campus events.

Extra Curricula

I am currently working with a small team at Bournemouth University planning/starting an extension to the current Peer Assisted Learning scheme. This new scheme is designed to promote the work placement scheme on our course and how it can aid in our peers future development both on the course and in their future careers. If successful the scheme will be rolled out across the whole of Bournemouth University.